About RMSS

RMSS is a leading provider of Enterprise Risk Intelligence solutions integrating all key areas of **risk**, **compliance** and **event management** across an organisation. Our solutions assist organisations in the Education, Finance and Banking, Manufacturing, Aviation, Government, Ports, Mining, Gas and Retail sectors.

RMSS' solutions facilitate compliance with International Risk Management Standard AS/NZS ISO 31000, Compliance Management Standard AS 3806 and Workplace Injury and Disease Recording Standard AS 1885.

Using a unique patented process of Master Risk Categories (e.g. Health and Safety, Security, Projects, Environment, Liability, Public Image, Strategic and more), RMSS' solutions are user customised to integrate with existing business processes and risk management models.

Enterprise Risk Intelligence Solutions (ERI)

The RMSS Suite integrates risk, compliance and event management at an enterprise level. Our solutions enable organisations to define processes that relate to their own requirements for enterprise risk management and compliance, and to manage risks, events, and audit information consistently and efficiently.

The RMSS Suite enables organisations to assess risks in a live environment, so that controls can be put in place instantaneously. This allows organisations to report on potential hazards and areas of non-compliance as they occur with all data contained in a central point that is accessible all over the world.

Our automated solution can provide a single integrated view of top business and compliance risks. Through live reporting capabilities, organisations can instantly generate a report that outlines in detail, and in "real time", exactly what is going on within the entire organisation. Advanced reporting capabilities improve decision making and allow organisations to gain a better understanding of risk exposure.

The RMSS Suite Software Advantage for your Organisation:

- Improves decision making and understanding of risk exposure and compliance via consolidated live reporting across disparate risk registers
- The **compliance**manager module quantifies compliance and performance using flexible, web-based real time audit framework
- Facilitates compliance with Risk Management Standard AS/NZS ISO 31000, Compliance Management Standard AS 3806 and Workplace Injury and Disease Recording Standard AS 1885
- Increases productivity with automated reporting and communication
- Highly flexible to meet individual requirements of different risk classifications, industries, organisations and internal divisions
- Facilitates compliance with regulatory and legal obligations
- Mobile technology accessed via a Personal Digital Assistant (PDA)
- Zero footprint, web-based software
- Fully managed Software as a Service or Perpetual License option available

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RMSS Suite Key Features

The RMSS Suite consists of four primary modules which have been developed to integrate and share information or operate independently.

Some key features of the system include:

- A unique, patented process that allows organisations to use multiple risk assessment methodologies for different master categories of risk, e.g. Health and Safety, Legal and Compliance, Public Image, Environmental, Financial, Security and Projects;
- Zero footprint, web-based software that is flexible and scalable – integrates with enterprise systems such as Oracle and HR systems and enables deployment at multiple levels from master risk categories (e.g. Health and Safety), through to an organisation-wide/enterprise level;
- Mobile Technology accessed via a Personal Digital Assistant (PDA) for onsite risk identification, capturing of incidents data and assessment;
- Optional Hosting Services, including dedicated secure hardware utilising high speed connections to internet backbones;
- Communication with the application via sms and email mediums (including automatic escalation/notification);
- Fast, flexible reporting via organisational and system filters; and
- Ease of use and configuration flexibility e.g. terminology wizard, giving users the ability to customise the application to match industry "speak" and learnt terminology.

riskmanager

The **risk**manager efficiently identifies, assesses, controls, monitors and reviews risks and hazards using a unique patented workflow, allowing organisations to use a variety of risk assessment methodologies, terminology and workflows.

The **risk**manager can be implemented to meet the following business requirements:

- Identify risks/hazards;
- Record and investigate risks/hazards – both within and off site/location (i.e. using PDAs);
- Upload risk/hazard checklists;
- Perform risk assessments at multiple levels: e.g. from Enterprise to Health and Safety;
- Apply multiple risk assessment models for different risk/hazard types;
- Automated risk score calculation; and
- Automated email notification and escalation of actions.

The **risk**manager allows organisations to identify and report a broad range of risk and hazards through an automated process. Centralised data is accessible through flexible and detailed reporting that proactively identifies trends and reduces costs increasing safety for staff, contractors and visitors.

compliancemanager

The **compliance**manager allows organisations to quantify compliance and performance using a flexible, web-based, real-time audit framework. The **compliance**manager is used to manage both internal and external audits using any criteria, customisable scoring options and flexible scripting text, designed to meet the requirements of even the most complicated audit process.

The **compliance**manager can be implemented to meet the following requirements:

- Audit, measure and monitor the progress of unique and/or organisation-wide work units against a number of audit criteria (defined by the organisation);
- Select from a range of existing (or design your own) scoring models;
- Internal and external audit capability;
- PDA for mobile/field auditing; and
- Workplace surveys/inspections/observations.

Use of mobile technology allows users to complete audits in the field increasing efficiencies and reducing paperwork and administration costs. This is of particular value to orgnisations that utilise multiple sites or remote facilities.

eventmanager

The **event**manager is a web-based tool used to manage events as they happen. Following a unique workflow that allows even non-system users (such as contractors) to notify of potential events, the **event**manager then follows the traditional process of recording, investigation, correction and review. Built-in flexibility allows events to be managed across a full range of workplace incidents and events e.g. complaints, injuries, enquiries etc.

The **event**manager can be implemented to meet the following business requirements:

- Record events and accidents;
- Record investigations of events and accidents;
- Investigative workbench for Root Cause Analysis, linking hazards, corrective actions and prevention;
- Tailor workflows and questions by event type;
- Comprehensive event/injury reporting – LTI, MTI, FAI, Graphs, Frequency Calculator;
- Integrated with the **risk**manager to prevent event reoccurrence;
- Hot spot images for pinpointing events onto photographs, diagrams;
- Notification and escalation driven by severity and workflow; and
- Documents, photos, report attachments.

The **event**manager enables staff or visitors to notify when and where events have occurred.

claimsmanager

The **claims**manager is designed to manage claims of varying types in a consistent environment by using multiple workflows, threshold values and category criteria. This is of particular value to organisations that are self-insured. This module incorporates automated user-defined reminders and escalation rules to fulfill various legal obligations. It allows organisations to capture and report on claims and provide payment and claims forecasts.

The **claims**manager can be implemented to meet the following business requirements:

- Create and manage claim cases;
- Record payments;
- Multi-claim management (e.g. workers compensation, property damage;
- Supports multiple jurisdictional scheme requirements as well as specific organisation processes and requirements;
- Configured with mandated National Data Set data fields and codes;
- Manage and create litigation;
- Track and control claim progression from registration to closure;
- Liability and review capabilities; and
- Powerful and flexible reporting.

Ultimately the **claims**manager is a powerful tool to assist self insurers with managing all aspects of claims management.